



Feline Fun Cattery- BOOKING TERMS AND CONDITIONS

(applicable to all current and future bookings, unless otherwise advised in writing)

1. Confirmation of ownership and cat details

I, the undersigned, am the legal owner/guardian of the following cat/s

(provide name, sex, age, breed)

- a)
- b)
- c)

as booked into Feline Fun Cattery.

2. Payment

I hereby agree to the rates as quoted by Feline Fun Cattery.

A 50 % deposit of the total amount due is required prior to arrival to secure the booking. Failure to make this payment means that a booking cannot be guaranteed.

Full payment is required prior to arrival or upon checking in.

We can accept cards, cash or payment via EFT into the following bank account:

Feline Fun Factory
First National Bank
Account number 63036500329
Branch Code 250655

Please email proof of payment to felinefuncattery@yahoo.com

3. Cancellations

Bookings cancelled more than 14 days before the booked date will be subject to 10 % admin fee. Your deposit will be forfeited in full for cancellations made less than 14 days prior to the book-in date.

4. Changes to the booking dates

Extensions of the booked dates are granted at the sole discretion of Feline Fun Cattery and are dependent on accommodation availability. An additional surcharge, up to double the daily rate, may be levied for the additional days requested once your cat is already booked in with us.

Additional days must be paid for in full prior to collection of your cat/s. No refunds are offered if cats are collected prior to the check-out date.



5. Failure to collect

Cats not collected within 7 days of the stipulated collection date and without notification/ communication from the owners/guardians or responsible family member will become the property of Feline Fun Cattery and may be rehomed or surrendered to a local animal shelter.

Cattery fees are still applicable and owners will be liable for the cost of additional days and all expenses incurred to Feline Fun Cattery due to failure to collect.

6. Vaccinations and parasite treatment

I hereby declare that my cat/s is/are fully innoculated and that all innoculations are current. I understand that failure to present a vaccination certificate will nullify my booking and I will forfeit my deposit in full.

I will ensure that my cat/s receive a topical top spot treatment against external parasites prior to arrival at the Feline Fun Cattery.

Should my cat/s present with external parasites (ticks or fleas) upon arrival at Feline Fun Cattery, I agree to a topical top spot treatment being used on my cat which will be for my own expense.

7. Long Term Boarding

A monthly rate for long-term boarding will be negotiated on an individual basis. Factors considered are the length of stay, the health of the cat/s and possible medical needs, grooming requirements, time of year, etc. Each application for long-term boarding is considered individually.

After agreeing to the monthly rate, payment is due in advance. Owners will be required to pay the pro rata amount for the remaining days of the first month prior to the cat/s arrival. Thereafter, payment is due by the last day of each month for the following month's stay. If the final boarding month is not a full calendar month, a pro-rata payment will apply.

Late payments are not acceptable for any reason. Should payment not be received, and after communication with the owners, the cat/s will be considered to be abandoned and the animal/s will be rehomed or surrendered to a rescue organization. Owners will be liable for the cost of additional days and all expenses incurred to Feline Fun Cattery due to failure to collect. Failure to settle any outstanding amounts will result in legal action being instituted.

8. Veterinary services

I understand that should my cat/s become ill or injured during the stay at Feline Fun Cattery, Feline Fun Cattery has my permission to either contact my usual vet or any other suitably qualified vet so that veterinary care can be rendered to my cat/s.

I agree that I am fully liable for this veterinary account and agree that the veterinarian and clinic may invoice me directly for this expense.



I indemnify Feline Fun Cattery for these expenses.

I hereby state that to my knowledge the cat/s that I have booked into Feline Fun Cattery are healthy and well and I have disclosed all pertinent medical information to ensure that the cat/s can be looked after appropriately.

9. Indemnity

While I understand that all due care and consideration will be given to my cat/s, I hereby indemnify Feline Fun Cattery, their staff, agents, guests and other persons should any accident, injury, illness, death or escape occur while my cat/s are at Feline Fun Cattery.

I undertake to transport my cat/s to and from Feline Fun Cattery in an appropriate cat basket or carrier.

Should I bring any item of a personal nature to Feline Fun Cattery, I understand that Feline Fun Cattery will accept no responsibility for such item/s.

10. Non-payment of invoices

I understand that Feline Fun Cattery does not run accounts under any circumstance and therefore by booking my cat/s into Feline Fun Cattery, I agree to pay the amount due promptly. Failure to make this payment will result in legal action being instituted against me. I understand that all costs relating to the recovering of my debt will be for my account.

11. Consent

I consent to Feline Fun Cattery collecting, processing and storing my personal information for the sole purpose of facilitating current AND future booking of stays for my cat/cats, in line with the provisions of the POPI Act.

In signing below I acknowledge that I have read and agree to the above booking terms and conditions

Owner full name: _____

ID Number: _____

Address: _____

Phone number: _____

Email address: _____

Signed on _____ (date) at _____ (place)